Information Security and Virus Protection
Learn about secure ways to protect your personal computer by visiting:
http://security.untsystem.edu/

Download McAfee anti-virus products – free to any UNT student.
http://security.untsystem.edu/resources/antivirus

Hardware and Software Student Discounts
Check the link below for computer hardware and software purchase opportunities for your personal use:
http://it.unt.edu/hardwaretour

Restrictions
UNT computing and IT systems may be used only for activities related to academic work or student life. Sending email to a friend is permitted for example, but advertising a business is not. Learn the rules by reading the online policies.
http://policy.unt.edu/policy-bynumber/3

Online and Hybrid Learning
Computer-based training is available to students, faculty and staff. Consult the link below for the latest training information:
http://www.unt.edu/training/

Online IT News
Benchmarks Online is the UIT monthly online newsletter published every other month. You are invited to subscribe.
http://it.unt.edu/benchmarks/

Research and Statistical Support
The R&SS office’s research IT managers provide training and consultation services for UNT faculty and graduate student researchers.
http://www.unt.edu/rss/

Information Technology Tips, Information and Resources
UIT Help Desk
University Information Technology

Call, click or come by!

UIT Help Desk
940-565-2324
Email: helpdesk@unt.edu
Online: www.uit.edu/helpdesk
University of North Texas
Sage Hall, Room 130
~ first floor ~ across from the center hall stairs ~
1155 Union Circle #310709
Denton, TX 76203-5017

EST. 1890
**Information Technology Tips, Information and Resources**

**UNT IT Resources**
The University of North Texas offers numerous information technology resources for students, many of which are supported or provided by the University Information Technology Department of the University Information Systems Office. The following information has been compiled for your future reference.

**UIT Help Desk**
You are welcome to call, click or come by for assistance.

Telephone: 940-565-2324  
Email: helpdesk@unt.edu  
Online: [https://uit.unt.edu/uit-help-desk](https://uit.unt.edu/uit-help-desk)  
In Person: Sage Hall, Room 130, across from the UNT Student Veteran’s Services Office

To access and learn about all the student IT and computing services on campus, take the online Student Tech Tour.  
[https://uit.unt.edu/student-tech-tour](https://uit.unt.edu/student-tech-tour)

**EagleConnect: UNT Official Email**
EagleConnect is the UNT student email and collaboration system. Features include shared calendars, address books and chat capabilities.

**NOTE:** Students are required by university policy to read their official UNT email. You may forward your UNT mail to a preferred email address.

For more information and to read your UNT email visit the following link.  
[http://eagleconnect.unt.edu/](http://eagleconnect.unt.edu/)

**UNT Account Management**
The Account Management System, AMS, is the online portal to change or reset your password when it is expiring.

[http://ams.unt.edu/](http://ams.unt.edu/)

**Mobile Web Site**
A mobile website is available for accessing UNT information and services from your smartphone.

[http://m.unt.edu](http://m.unt.edu)

**Wireless Networking at UNT**
UNT offers several methods of connecting access the wireless network. For further information go online


**General Access Labs**
UNT’s general access computer labs and an adaptive lab are open to anyone with a valid UNT identification card. The labs are found throughout the main Denton campus plus two at Discovery Park.

The adaptive lab, located in Sage Hall, Room 153, has adaptive hardware and software for students with special needs. Find the computer labs online at the following link.

[http://computerlabs.unt.edu/](http://computerlabs.unt.edu/)

**Network Access in Dorms**
The University of North Texas has partnered with Apogee, Inc. in order to provide ResNet, the network service for all UNT residence halls.

**NOTE:** Personal wireless routers specifically are not allowed. Your service level will determine how many devices you are allowed to connect to the network.

Wireless access is available in all areas of the residence halls including individual rooms. For more information online, go to the following link.


The residences also have small computer labs where admission is gained by residents swiping their UNT student ID card.