Research & Statistical Support
- Provides support services on data acquisition and statistical analysis for UNT faculty and students conducting research; multiple face-to-face meetings, each lasting more than an hour, each involving one or more party writing on a dry-erase board, and often using an internet-connected computer as well. Visit the online IT Catalog or R&SS website for an appointment.

High-Performance Computing
- Access: Provides access to high-performance computing cluster systems for support of university research through computationally intensive LINUX-capable software.
- Operations: Provides supercomputer-class, high-performance computing and consulting services to support the research, instruction and scholarly activities of the UNT community using applications that require high bandwidth, enhanced networking and very high compute capabilities.

Salesforce Customer-Relationship Management Support
- Salesforce CRM Access: Cloud-based configuration, customization, consulting, technical and managed service for Salesforce implementation at UNT
- Salesforce CRM Help Desk: Support for IT issues, service requests and account management related to Salesforce CRM use.
- Salesforce Training: Provide Salesforce-related training upon request or based on learning needs analysis

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it.unt.edu/ssit
Data Management Services
The Data Management Services office provides the following services.

- **Course- and/or Faculty-Evaluation Processing:** Computer-facilitated processing of course- and/or faculty-evaluations, which provide item means and frequencies for:
  - Department Overall,
  - Instructor or
  - Course and Section.

- **Exam-Grading with Analysis:** Computer-facilitated exam grading providing standard reports with student scores, incorrect responses, class frequency distribution, class statistics, item-analysis and item-statistics.

- **Research Project Data Entry:** Computer-facilitated research-data entry specific to the customer's needs.

- **Scannable Form Design:** Consultation and design services for the creation of surveys to accurately capture the data desired.

IITS: Call, Click, Come By!
Contact us for more information about IITS resources.

- Call: 940-369-8233
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- Online: it.unt.edu/iits
- Main Office: Sage Hall, Room 336