Campus Computing News

Meet the newest addition to Classroom and Testing Desktop Services, the Mobile Testing Center!

By Amber Evetts, CTDS Student Technician

Have you ever tried to get a reservation at the Sage Hall Testing Center only to find that it was all booked up? Did you think you would have to resort to plain old pen and paper tests? Well think again! The Classroom and Testing Desktop Services office is introducing the newest addition to the Testing Center, the Mobile Testing Center!

Read more

Data Management Announces Extended Hours for Finals Week

By Claudia Lynch, Benchmarks Online Editor

Data Management Services, a division of Academic Computing and User Services (ACUS), provides automated exam grading with analysis, research data entry, scanable survey design and course and faculty evaluation services. They will have extended hours for final exam week, December 8-12, 2014.

Read more

Start Planning Your Sage Hall Testing Reservations for Spring

By Dr. Elizabeth Hinkle-Turner, Director - Academic Computing Technical Services

A gentle reminder from the staff of the Sage Hall Computer-Based Testing Center and its other associated online testing facilities. The Sage Hall Computer-Based Testing Center is beginning to fill up for the spring semester especially during mid-terms and finals weeks. Faculty who want a prime spot for their exams should be starting to reserve the Center for spring 2015 as soon as possible.

Read more

By the Numbers

Down the Corridor of Years

2007

Benchmarks Online publications from 2007 note:

- The ACS research Unix system, sol.acs.unt.edu was decommissioned.
- A Linux research system with a 4-core Opteron processor replaced some of the functionality of Sol.
- UNT helped the City of Denton celebrate their Sesquicentennial.
- UNT purchased a license for Horizon Wimba's Live Classroom, a web conferencing tool that enabled users to meet online in a "virtual classroom" using voice video, text chat, whiteboard, polling and application sharing.
- UNT moved from Groupwise to Microsoft Exchange and Outlook for campus-wide e-mail service.
- KnowledgeNet server retired.
- Microcomputer Maintenance Services and Classroom Support Services joined the CITC.
- ACUTA, The Association for Communications Technology Professionals in Higher Education, recognized Benchmarks Online as a particularly effective online newsletter, communicating technical information in a timely, accessible manner.
- UNT standardized on Dell for Windows desktop computers.
Thanksgiving Break Hours

By Claudia Lynch, Benchmarks Online Editor

Thanksgiving and all the good things normally associated with it is almost here.

Click on the link above for an information age laugh.
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Mobile Testing Center?

The Mobile Testing Center consists of 20 netbooks that are configured the same as the computers in the Sage Hall Testing Center. The only difference is that they are on wheels! The machines come equipped with Respondus Lockdown Browser client, Blackboard-supported Web browsers (Internet Explorer, Mozilla Firefox, and Google Chrome), Microsoft Office 2013, Acrobat Professional XI and other pertinent software. Customized machine configuration usually can be accommodated with advanced notice and consultation with Ray Banks, CDTS technical manager.

Thanks to Dr. Garcia and the Honor’s College, we have 20 Dell Netbooks that can deliver the same secured testing environment that the Testing Center provides.
We had our first Mobile Testing Center reservation last week and everything went well! Students were able to take their exam right in the classroom.

Contact us

For information on reservations or learn more please go to our Testing Center Website. Below are convenient ways to reach a live and friendly human being:
If you would to find out if mobile testing is an option for your class, we would love to help you out. We can be reached Monday through Friday from 8:00 AM – 5:00 PM. The hours of operation are during the normal academic terms.

E-mail us

CTDS@unt.edu

Our team strives to be resourceful, quick and diligent. If we are unable to answer your phone call, rest assured that we'll respond to your e-mail in a timely fashion.

Visit us!

If you would like to come look at our Mobile Testing Center or the netbooks used, our doors are open! We are located in Sage 154, on the north side of the building and next to the Writing Center. We are also located in Discovery Park B188. Although we are available electronically, we do enjoy visitors too!

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Data Management Services will be open 8 AM - 8 PM, Monday through Friday of final exam week. For more information about Data Management Services, visit their website: http://it.unt.edu/datamanag.

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In order to view availability of the Center and the Mobile Testing Center, view our calendar at the Testing Center website. A link to fill out a reservation form is located at the site as well. To explore the possibilities of using some of our desktop computer facilities at the Discovery Park, please contact Elizabeth Hinkle-Turner at ehinkle@unt.edu.

Some testing options need to be cleared by a departmental chair and/or dean and the Registrar’s Office. Elizabeth can provide more information about this as well.

Don't be left out! Make your spring reservations today! We are here to help you and your students succeed!
Start Planning Your Sage Hall Testing Reservations for Spring | Benchmarks Online

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Have questions on content or technical issues? Please contact us.
unt.uit@unt.edu

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Network Connection

By Dr. Philip Baczewski, Senior Director of Academic Computing and User Services and Deputy Chief Information Officer for University Information Technology

Is your Doctor Artificially Intelligent?

Word comes from the Internet of a new service that can provide medical information directly to your closest Internet window. Medical information on the Internet is not new. The hypochondriac's dream site, WebMD, has allowed self diagnosis of debilitating diseases for years. According to betabeat.com, the medical advice site HealthTap has launched a product that uses artificial intelligence (AI) to personalize the health information it provides. The service uses information provided by a reported 64,000 doctors and is able to customize inquiries based on how the question was phrased.

Other AI stars are also getting into the medical field. IBM's Watson, known for beating all comers on the game show Jeopardy, may soon enter the medical field by becoming an expert diagnostician (watch out, House!). So, when it's not dreaming up new recipes, Watson will be able to confirm your fears that you have some debilitating disease.

Artificial intelligence is not new.

Artificial intelligence is not new. The term was coined in 1955 by John McCarthy, an American computer scientist whose career was mostly spent at Stanford University. AI describes the pursuit of making intelligent machines. In the 1980's the AI focus was in making "expert systems" that simulated the analytical skills of human experts by having access to and querying data on a particular topic. Japan even started a whole project named the fifth generation computer pursuing a massively parallel computing system that could use rule-based programming to provide access to information via human methods of interaction (natural language, for example.) After an initial flurry of activity, the fifth generation computer became a note in history, being supplanted by new systems like Sun workstations and even IBM PCs which had processing capability that grew while costs went down.

Around the end of the last century (that's the 1900's, as a reminder to us non-millennials), it became possible to build parallel computer systems out of clusters of personal computers or small Unix servers. The new century brought about the development of multiprocessing cards for rendering video game graphics. And in recent times, we've seen more and more independent processing units being placed on the CPU chips that run our desktop and server computers. This increase in parallel technology has revived the AI dreams, enabling Watson's momentous game show victory and the Amazon.com purchase recommendations that have defined our current era. It is the combination of "big data" and parallel processing that makes the new AI possible.

Massive amount of online information.

Most query engines like Siri, Google, and Bing greatly surpass any expert systems that were developed in the 1980's. Of course, what makes them possible is the massive amount of online information that's been developed in the intervening 30 years. In 1985, the commercial Internet didn't even exist and information was locked in database silos. Data storage technologies and costs have also come a long way in the intervening 30 years. For example, in 1985 a 5 Megabyte hard drive was an expensive addition to your $4000 personal computer. Today, 1 terabyte drives are standard in your $500 desktop PC (reference an Asus Essentio Desktop at Best Buy) -- that's a 200,000-fold increase in storage space at a much lower cost.

Harvard Business Reviews states that "Artificial Intelligence Can't Replace Hard-Earned Knowledge - Yet." The keyword is "yet". As Robert X. Cringley put it, "Those who predict the future tend to overestimate change in the short term and underestimate change in the long term." I can't agree more. The problem with most current Sci Fi movies is that they treat even current technology as if it were magic. But, to a native of the 1980's Siri would qualify within Arthur C. Clarke's definition of magic. So in 30 years, your primary care doctor could very well be an AI. You won't be asking Siri to tell you things -- she'll be telling you an answer before you thought you had a question. And after I
retire, if someone asks me what my profession used to be, I think I'll answer, "magician."

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Link of the Month

The Factory, a New Maker Space in Willis Library

As a recent article in InHouse states, "Visitors to the Willis Library can now create three dimensional objects from computer aided design software — everything from figurines and textured plastic clothing material to board game pieces — when they visit The Factory on the library’s first floor." The Factory offers 3D printing with MakerBot Replicator and a smaller version, MakerBot Mini, for $2.50 per hour. 3D scanning with MakerBot Digitizer is available at no charge.

http://www.library.unt.edu/services.factory

Because The Factory is very early in its development, please check back here for updates to our services, and to provide feedback and ideas to expand the space and make it useful! You can also follow us on Twitter @TheFactoryUNT and our Facebook Page!

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Helpdesk FYI

By Jacob Flores, UIT Support Services Manager

OneDrive and Office Web Apps

In previous months, we've covered how to get Microsoft Office installed on your machine for free through your EagleConnect account. Now, let’s take a look at the convenient web-based Office Web Apps and OneDrive cloud storage included with EagleConnect. Since OneDrive is a cloud based storage, anything you add, create, or work on within it will be available anywhere you have a web browser and internet access. With 50 gigabytes of online storage, it should take a long while before you run out of space for your course work.

If all this sounds like something you’d like to take advantage of, let’s go ahead and log into your EagleConnect account, https://eagleconnect.unt.edu/login/, and select “OneDrive” near the top right. You’ll land at the root of your OneDrive space.

Creating

Creating something is as simple as hitting the +new button on that first page you see. You may want to start by creating an intuitive folder structure to organize or your class work – just select the New folder option and get to naming. By default, a "Shared with Everyone" folder exists for a quick way to share items with other EagleConnect users. Anything outside this folder is private until shared.

Add Existing Files

We have a few different options here:

1. Select upload to manually select individual files.
2. Drag-and-drop files from Windows Explorer or Mac OS X Finder into your OneDrive browser window.
3. Set up an automated **sync** for continuous file synchronization between OneDrive and your computer.

**Option 1: Upload manually**

When in your OneDrive, select the **upload** button and you'll receive a prompt to select a file from your computer. This is ideal if you need to upload or update a single file. Uploading a file with an existing name will overwrite the existing file and become a new version of that file (meaning, you can roll back if needed).

**Option 2: Drag-and-drop**

Place your OneDrive window next to your Windows Explorer/Mac Finder window and simply drag-and-drop your files from your computer into OneDrive.

**Option 3: Set up sync**

When at the root of your OneDrive space, select the **sync** button, and choose **Sync now** in the prompt that appears.
In the window that appears, you can use the default directory or change it to something else you’d prefer. This is the local folder on your computer where files will be stored and synced.

Select **Sync Now** and it will install the OneDrive for Business sync app, create the folder(s) to be synced, and start syncing.

Files stored on your OneDrive will be synced to your computer at first. From this point on, files that you put into this folder on your computer will be synced to your OneDrive space, and can be accessed from the cloud.

**How to use Office Web Apps**
Microsoft wanted Office Web Apps to feel very familiar to the traditional desktop clients, but there are some commonly used things that differ.

1. Filename: to name your file, double-click the field in the center at the top and change it to whatever suits your needs.

2. Where’s the **Save** button? Office Web Apps automatically save changes as you work on the file. The only manual saving option is under the **File** menu where you can select **Save As**, which allows you to save a copy to your OneDrive without modifying the original.

3. **OPEN IN EXCEL** will open the current file in the desktop version of Microsoft Office, if it is installed. Office Web Apps are convenient, but don’t contain all the features the full desktop version contains. So, this button gives you a quick way to open your file on the computer for work in the full desktop client, and any changes are saved to the file in your OneDrive cloud space.

4. The **Share** button allows you to share the file with other EagleConnect users. You can share by finding a classmate in the Address Book or retrieve links you can send to others. There are both **view-only** links and **editor** links available. Additionally, if a file has already been shared, you can modify those permissions here.

5. Selecting your name at the top will bring you back to the root folder of your OneDrive space.

This should get you started using Office Web Apps for your coursework. If you’re looking for help while using OneDrive or Office Web Apps, just hit the question mark (?) button at the top right of any window for support, or check Microsoft’s page for support with the products: [https://onedrive.live.com/about/en-us/support/](https://onedrive.live.com/about/en-us/support/)

As always, if you have any questions or trouble accessing your EagleConnect, don’t hesitate to contact us, the [UIT Helpdesk](http://www.unt.edu/helpdesk/). We want to make sure you’re up and running and get you pointed in the right direction.

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Statistical Resources (update; version 3).

Link to the last RSS article here: BOOtstrapping the Generalized Linear Model. -- Ed.

By Dr. Jon Starkweather, Research and Statistical Support Consultant Team

This month’s article originally appeared first in November of 2011, but periodically it is necessary to update it with more current resources. The original article was motivated by a Research and Statistical Support (RSS) workshop given for graduate students and contains much the same content as was presented in the workshop: Statistical Resources. The following materials are, for the most part, freely available through the World Wide Web. The resources mentioned below fall, generally, into three categories; the resources we at RSS maintain, the resources available to UNT community members, and resources available to the general public with access to the web.

RSS Resources

The main RSS website offers several resources, both specific resources aimed at particular software and more general resources (e.g., Data Management Services). One of the key resources available to members of the UNT community is the opportunity to set up a consulting appointment with RSS staff. The link to contact RSS staff for consultation is prominently displayed on each of the pages associated with RSS. The link guides clients to a web interface, known as the Front Range system, which forwards the service request to RSS staff, who then contact the requestor directly (generally through email). Please, read the frequently asked questions (FAQ) prior to submitting a Front Range request. It is also important to note that RSS staff maintains a rather extensive collection of digital and paper copies of articles, book chapters and whole books. RSS staff members often lend copies of these (in whole or part) to clients so clients can research various analytic or methodological concepts to their own satisfaction (and often the satisfaction of their colleagues, advisors, or committees, etc.).

A second frequently used resource RSS offers consists of the instructional services for RSS supported software. These were initially short courses offered in a classroom twice per semester; however, they have been migrated to the online format so that they may reach a wider audience and allow self-paced learning. These pages were designed to show how a particular software package can be used (e.g., R, SPSS, SAS), they are not designed to teach statistics or how to interpret statistics (although some interpretation is offered among the many pages). In fact, some of the software supported by RSS is not directly related to statistics (e.g., survey technology such as Zope and QSurvey). On each of the R, SPSS, SAS short course pages you will also find links to resources specific to those software packages; from user manuals provided by the software producer (e.g., SPSS Manuals, CRAN Task Views) to other users’ user guides or websites (e.g. Quick-R, STAT-L). There is even an R specific search engine available called, RSeek.

Another resource RSS offers is displayed right here; the contributions by RSS staff to the Benchmarks online publication in the RSS Matters column. Each article in the RSS Matters column is linked to the previous article in an index of RSS Matters articles is maintained on the RSS website. The index is quite handy for finding particular topics (e.g., canonical correlation), rather than clicking back through the years of articles available through the column.
RSS has recently introduced a new service for instructors at UNT in which we can provide a randomly sampled data set from a fictional population named Examplonia. Examplonia is a fictional country which provides a meaningful context for statistical analysis examples. The population data for Examplonia was generated to provide a statistical population from which random samples could be drawn for the completion of example statistical analysis problems. The current version of the Examplonia population contains a variety of univariate, bivariate, and multivariate effects; including random effects based on hierarchical structure. If you are an instructor for a statistics course, you may be interested in obtaining some simulated data for your class (i.e. data for in-class demonstrations, homework assignments, etc.). Learn more about the population by visiting the Examplonia webpage.

RSS has also implemented some new services this year; all of which are focused on making software available to researchers through a web browser and relieving them of need to download and install software. Meaning, Sage Mathematics and RStudio along with the other services, can be accessed through a web browser. Sage Mathematics is mathematical computing software which can integrate the use of R. A brief introduction can be found here. Another new service is called Tiki Wiki; an open source, freely available, content management system (CMS). More information can be found here. The final new service introduced this year is called Galaxy Server, also open source and freely available. Galaxy is “a web-based platform for data intensive biomedical research” (for more information, see: here). These servers/services are available to faculty and advanced graduate students; however those interested need to submit a request for an access account for each service. Once a user has setup an account, they can simply visit the servers using their preferred web browser and conduct analyses using the software without having to install the software on their local machines. RSS is also working on implementing a Concerto Server; however, as of this writing we are still learning about it and are not ready to fulfill requests for access yet (more information can be found here).

Online Statistical Textbooks

The Rice Virtual Lab in Statistics is a valuable site for anyone interested in learning or teaching some of the basics of traditional (i.e. frequentist) statistics. The site offers several animations for understanding concepts which are often difficult for newcomers to statistics (e.g., sampling distribution characteristics & the Central Limit Theorem). The Rice Virtual Lab in Statistics also offers an online (free; no registration required) introductory statistics textbook. The textbook is called HyperStat and contains chapters which cover the usual contents such as describing univariate and bivariate data, elementary probability, the normal distribution, point estimation, interval estimation, Null Hypothesis testing, statistical power, t-tests, Analysis of Variance (ANOVA), prediction, chi-square, non-parametric tests, and effect size estimates.

Another online repository of statistical resources is the site maintained by Michael Friendly at York University. The site offers a variety of links to resources for a variety of software, tutorials for specific analyses, and sections of links for statistical societies, associations, and academic departments; as well as links to support more general computing resources (e.g., using Unix). A similar site listing various statistical resources on the web is maintained by Clay Helberg.

Statsoft, the company behind the statistical software Statistica, also offers web surfers a textbook covering a variety of statistical topics. The Statsoft site covers topics ranging from elementary concepts, basic statistics, ANOVA/MANOVA to multivariate topics such as principle components and factor analysis, multidimensional scaling, and structural equation modeling. Unlike Statnotes, mentioned above, the Statsoft site does not offer software output or interpretation (although graphs and tables are often used). However, one handy feature of the Statsoft site is the interactive glossary; each hyperlinked word sends the users to the definition/entry for that word in the glossary. The Statsoft textbook is also available in printed form for $80.00 plus shipping.

Miscellaneous Other Resources

Another resource option for members of the UNT community, which is often overlooked, is the UNT library system. The library’s general catalog contains a monumental collection of resources, from textbooks being used in current courses to books which focus on the statistical analyses used in particular fields and authoritative books devoted to specific types of analysis (e.g., searching “logistic regression” yielded 66 returns). Furthermore, the electronic resources offer access to thousands of periodicals (i.e. journals) from a variety of databases (e.g. EBSCOHost, Medline, ERIC, LexisNexis, & JSTOR). One of the most frequently used databases by RSS staff is the JSTOR database, which contains many of the most prominent methodological and statistical journals – with almost all articles available (through the UNT portal) in full text (i.e. Adobe.pdf format). Another commonly used resource is the Journal of Statistical Software, which contains articles on a variety of statistical computing applications/software, as well as articles covering statistical methods. One more often consulted resource is the little green books which are actually a series published by Sage. The Quantitative Applications in the Social Sciences series are a collection of thin, soft covered, books; each dealing with a specific research or statistical topic. The UNT library carries approximately 145 of the series’ editions and the RSS staff has collected most of the series as well. There are approximately 170 books in the series and a typical researcher would be hard pressed not to find something of value among them. Of course,
there are more general resources, such as Google, Scholarpedia, Wikipedia, and even Youtube; all of which can be useful.

Until next time, remember; GIYF – Google is your friend.

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Training

By Claudia Lynch, Benchmarks Online Editor

Do you need training on widely used computer programs including those used in statistical analysis? If so, this monthly Benchmarks Online column is for you.

Statistical Analysis

Instructor-led courses are offered only by special request. Please contact an RSS member or Claudia Lynch if you are interested in taking such a class or wish to have someone offer a class for your students. SAS, SPSS and Introduction to R are offered online. Make sure and check out the RSS Matters article Statistical Resources (update; version 3), in this issue of Benchmarks Online.

Special classes can always be arranged with the RSS staff. Also, you can always contact the RSS staff for one-on-one consultation. Please read the FAQ before requesting an appointment though.

Especially for Faculty and Staff Members

In addition to the online statistical courses, which are available to students, faculty, and staff, staff and faculty members can take courses offered through the Business Service Center, and the Center for Learning Enhancement, Assessment, and Redesign (CLEAR). Additionally, the Center for Achievement and Lifelong Learning (CALL) offers a variety of courses, usually for a small fee.

UNT System Training Resources

Visit my.unt.edu and login to access tutorials.
Microsoft Virtual Academy

Who is eligible to participate in MVA?

- Anybody interested in growing their career can be a part of MVA.
- To sign up for MVA, on the MVA home page, MVA courses and events are free, but you need to identify yourself using a Microsoft account in order to sign up for MVA and create your MVA profile.
- There is no minimum level of technical expertise required.

Microsoft E-Learning

Microsoft E-Learning courses are available for faculty, staff, and students via our UNT System Microsoft Campus Agreement. Instructions for accessing Microsoft E-Learning have recently changed.

Follow the instructions below to access E-learning until you arrive on the "UNT System authenticated service Page."

- Go to: https://onlinelearning.microsoft.com

- Click Sign In:

A whole new kind of learning. It goes where you go.

- Then choose:

  Organizational account
  Sign in with the account provided by your work or school to use with Office 365 or other Microsoft services.

- You will be taken to the following sign in page:

  Sign in with your organizational account

  someone@example.com

  Fill in your UNT email address on the sign in page and press the "Sign In" tab.

  You will be taken to the UNT System authenticated service Page:
To login using Integrated Authentication, click on that link and type UNT\EUID where EUID is your EUID. This should take you to the UNT courses that are available. If you are using Internet Explorer the following box will appear and you should enter your EUID where it says "Username."

Once signed in, you should be able to access the courses that are available to the UNT community.

You can access courses available to the general public by choosing the Microsoft Account option:

If you do not currently have a Microsoft account (previously called a "Live ID") you can create one at Microsoft's Live Sign-up site.

Microsoft E-books

Click on the link and access the largest collection of FREE Microsoft eBooks ever, including: Windows 8.1, Windows 8, Windows 7, Office 2013, Office 365, Office 2010, SharePoint 2013, Dynamics CRM, PowerShell, Exchange Server, Lync 2013, System Center, Azure, Cloud, SQL Server, and much more!

Central Web Support

Central Web Support provides "web hosting and support to appropriate campus entities free of charge."

CLEAR

CLEAR offers courses especially for Faculty Members. CLEAR training includes:

• Blackboard
Training | Benchmarks Online

- Turnitin
- Turning Point
- Assessment
- Teaching Effectiveness
- Respondus

Please check out CLEAR's training and event calendar at http://clear.unt.edu/calendar for the latest information regarding Blackboard, CLEAR's initiatives, and on campus instructional events.

Further information can be found here.

**FREE Online Learning Consortium Workshops**

The University of North Texas is a premium member of the Online Learning Consortium (formerly the Sloan Consortium) College Pass. To request FREE ENROLLMENT in an Online Learning Consortium workshop, please contact Amber Bryant with the name and date of the workshop selected.

- Online Consortium 2014 Workshops

**Please click on the link above to see the available 2014 workshops.**

CLEAR also provides free access through group subscriptions for ALL Denton UNT faculty and staff to The Teaching Professor and Online Classroom.

**Ed2go**

Ed2go are courses that are offered, for a fee, to UNT faculty, staff and students as well as the general public. According to the CALL website:

CALL has partnered up to provide online learning on a variety of topics. From standardized test preparation to database programming to training for libraries and their staff, there's a variety of areas from which to choose in online learning.

The online minicourses, provided in conjunction with Ed2go, are standardized 12-lesson modules released over a six week period. (Courses are active for eight weeks to provide some flexibility). Each module features a quiz. Lessons are instructor-led and course participants and instructor communicate through a course discussion board. Lessons can be downloaded and saved. At the end of the course there is a final quiz. A passing grade opens a window that allows students to print out a course completion certificate.

Most courses are $89, and UNT faculty, staff and students may receive a $10 discount. Visit the online courses page at http://www.ed2go.com/unt/ or contact Tami Russell at 940.565.3353 for more information.

For additional information, visit the Ed2go blog here. You can subscribe to their newsletter also from a link at the bottom of the page.

**Information Security Awareness**

Information Security Awareness -- The ITSS Information Security team offers Information Security Awareness training to all UNT faculty and staff.

- It is a policy requirement that ALL staff take an information security course at least once a year.

- See the Virus Information Page and the Information Security Handbook -- for Faculty, Staff and Students for further information.

**UNT HR Training and Development**

As noted on their website:
Monthly emails are sent to all employees with a list of current classes, many available by webcast. (Note: Few, if any classes are offered during the winter break, spring break holiday periods for all UNT System campuses.)

Learn more about classes here: https://untranet.unt.edu/untsystem/UNT%20System%20HR/talent_management/SitePages/Home.aspx

If you have questions or specific needs, contact talentmanagement@untsystem.edu or call 855-878-7650 to be directed to a Talent Management staff member.

Alternate Forms of Training

Many of the General Access Labs around campus have tutorials installed on their computers. See http://computerlabs.unt.edu/ for a list of labs and their locations. The 24 Center in Willis Library, for example, has a list of Tutorials and Software Support. The Library Instructional Unit also offers workshops and training, including "tech skills" training. Visit their websites for more information: http://www.library.unt.edu/library-instruction.

Info~Tech, UNT's IT Research Partner

Info~Tech is UNT's IT research partner. UNT System, UNT, UNT Health Science Center and UNT Dallas employees have access to Info~Tech research at: www.infotech.unt.edu (click on the UNT System name to login). Your standard EUID and Password gains you access to the Info~Tech system. Please take a moment to read their terms and conditions by clicking through the agreement when you set up your profile the first time you log in.

State of Texas Department of Information Resources

Another possible source of training for staff and, perhaps, faculty members is the Texas Department of Information Resources. A look at their Education and Training website reveals some interesting possibilities.

New Horizons Computer Learning Centers

New Horizons is a DIR vendor, which means that state agencies, like UNT, get special pricing for their services negotiated at the State level (click here for more information about DIR vendors). New Horizons offers courses at their own facilities in Dallas and Fort Worth, but will arrange for onsite training as well. They have a "Tips and Tricks" page that has helpful information. You can also join their mailing list to receive their monthly newsletter, event invitations and specials.

EDUCAUSE Live! Webinars

EDUCAUSE Live! is a series of free, hour-long interactive webinars on critical information technology topics in higher education. You can register for upcoming webinars and you can find recordings of all past webinars in the EDUCAUSE Live! archives.

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Staff Activities

Staff activities for UIT are reported in this column.

Changes, Awards, Recognition, Publications, etc.

Employees honored at the Staff Sack Lunch

Star Performers

The following people were recognized as Star Performers at the President’s Staff Sack Lunch on October 29.

Chris Canuteson
Elizabeth Hinkle-Turner
Steve Moran
Hysen Tmava
Daniel Wiersema

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Thanksgiving Break Hours

By Claudia Lynch, Benchmarks Online Editor

Thanksgiving and all the good things normally associated with it is almost here.

Following are the hours for University Information Technology-managed facilities during the Thanksgiving break. The University is officially closed Thursday, November 27, and Friday, November 28.

- The Helpdesk will be closed on Thanksgiving day, Thursday, November 27, and Friday, November 28. Saturday, November 29, and Sunday, November 30, but, as usual, will be closed to walk-in traffic; phone and email only.

- Data Management Services will be closed Thursday, November 28, and Friday, November 29.

- The ACUS General Access/Adaptive Lab (SYMR 104) will close Thursday, November 27 and re-open for regular hours Monday, December 1.

Hours for Other Campus Facilities

Student Computer Labs

- 24 Center (formerly known as WILLIS) Check hours here: http://www.library.unt.edu/location-hours/willis-library
  
  Close at 7 p.m. on Wednesday, November 26.
  
  Closed: Thursday, November 27 through Saturday, November 29.
  
  Open at 11 a.m. Sunday, November 30. Return to 24 hour schedule.

- College of Information General Access Computer Lab (CI-GACLab) (B205)
  
  Closed: Thursday, November 27 through Sunday, November 30.
  
  Open for regular hours at 7:30 a.m. Monday, December 1.
<table>
<thead>
<tr>
<th><strong>Location</strong></th>
<th><strong>Hours</strong></th>
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<tr>
<td><strong>Chilton IT</strong> (College of Public Affairs and Community Service)</td>
<td><strong>Open</strong> for regular hours Monday, December 1. <strong>Close at Midnight</strong> on Wednesday, November 26. <strong>Closed</strong>: Thursday, November 27 through Sunday, November 30. <strong>Open</strong> for regular hours at 7 a.m. Monday, December 1.</td>
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<td><strong>CVAD</strong></td>
<td><strong>Closed</strong>: Thursday, November 27 through Sunday, November 30. <strong>Open</strong> for regular hours Monday, December 1.</td>
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<td><strong>COE</strong></td>
<td><strong>Close at 5 p.m.</strong> on Wednesday, November 26. <strong>Closed</strong>: Thursday, November 27 through Sunday, November 30. <strong>Open</strong> for regular hours at 7 a.m. Monday, December 1.</td>
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<tr>
<td><strong>COB</strong> (BLB 190)</td>
<td><strong>Closed</strong>: Thursday, November 27 through Sunday, November 30. <strong>Open</strong> for regular hours Monday, December 1.</td>
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<td><strong>CAS</strong> - All CAS labs will be <strong>closed</strong> Thursday, November 27 and Friday, November 28.</td>
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<td><strong>Engineering</strong> General Access Lab (CENGAL, <a href="mailto:englab@unt.edu">englab@unt.edu</a>, Discovery Park, B129, 891-6733)</td>
<td><strong>GAB 330</strong>: <strong>Close at 10 p.m.</strong> on Wednesday, November 26. <strong>Open</strong> for regular hours Saturday, November 39. <strong>GAB 550</strong>: <strong>Close at 6 p.m.</strong> on Wednesday, November 26. <strong>Open</strong> for regular hours Monday, December 1. <strong>Terrill 220</strong>: <strong>Close at 6 p.m.</strong> on Wednesday, November 26. <strong>Open</strong> for regular hours Monday, December 1. <strong>Wooten 120</strong>: <strong>Close at 8 p.m.</strong> on Wednesday, November 26. <strong>Open</strong> for regular hours Monday, December 1. <strong>Closed</strong>: Thursday, November 27 through Sunday, November 30. <strong>Open</strong> for regular hours on Monday, December 1.</td>
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**Remember:**

- [Get your alerts fast in case of inclement weather](http://it.unt.edu/benchmarks/issues/2014/11/thanksgiving-break-hours) [website](http://it.unt.edu/benchmarks/issues/2014/11/thanksgiving-break-hours)
- Visit the Emergency Management [website](http://it.unt.edu/benchmarks/issues/2014/11/thanksgiving-break-hours)
- City of Denton Residents, [sign up](http://it.unt.edu/benchmarks/issues/2014/11/thanksgiving-break-hours) for the CodeRED Emergency Notification System
Today's Cartoon

"If you are not completely satisfied with your purchase, eat a big turkey sandwich. I always feel satisfied after a big turkey sandwich."

From "Today's Cartoon by Randy Glasbergen", posted with special permission. For many more cartoons, please visit www.glasbergen.com.

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